



Terms & conditions of Internet ticket sale for „Golden Afternoon” stylish 19th-century picnic.

§1 Definitions

Nomina or Foundation – Fundacja Nomina Rosae Ogród Kultury Dawnej (Nomina Rosae Foundation Early Culture Garden) based in Nowy Sącz (33-300), Poland, 44 Jagiellońska street, registered with 0000205435 KRS number, NIP 7343039169, REGON 492937458, owner of the www.golden-afternoon.com domain.

Picnic – „Golden Afternoon” stylish 19th-century picnic, event organized by the Foundation on 23.09.2017 in and around President’s Manor House in Zgłobice, for which tickets bought on the Website allow entry.

Buyer – a person or institution owing a valid credit card or access to an Internet bank account purchasing tickets for the Picnic via Internet.

Terms & Conditions – this set of rules being the terms and conditions of Internet ticket sale, describing rules, terms and conditions of usage of the Website.

Ticket Price – price of the ticket bought by the Buyer consistent with the pricelist in force at the time of the transaction

Website – www.golden-afternoon.com webpage together with its sub-pages, on which the purchase of the tickets is possible

Payment Operator – Payment Centre Dotpay, through which the transactions of purchase of the entry tickets for the Picnic are done by the Buyer on the Website using credit card or Internet money transfer.

§2

General information

1. The terms & conditions determine rules, terms and conditions of the usage of the Website by the Buyer, the rules of refunds of the Ticket Price bought via the Website and the rules of filling of complaints.
2. The Buyer is obliged to use the Website in accordance with current law, social and moral norms and rules of the Terms & Conditions.

§3

Rules of ticket purchase on the Website

1. The ticket purchase can be done not later than 24 hours before the start of the Picnic, i.e. until 12.00 AM on 22.09.2016.
2. The condition for obtaining the ticket is receiving by the Foundation from the Payment Operator the confirmation of availability of the funds necessary for the payment of the Ticket Price. The Foundation reserves that the process of receiving of the aforementioned confirmation may take up to 25 minutes from the moment of the payment to the Payment Operator completion.
3. Nomina after receiving confirmation of the availability of the necessary funds will send the Buyer during the next 24 hours to the provided e-mail address an appropriate information together with the bought ticket marked with an individual code.
4. In case of Foundation not receiving confirmation of the availability of funds necessary for the completion of the payment of the Ticket Price from the Payment Operator or in case of receiving of the information about the unavailability of funds needed for the completion of payment, the Buyer will receive information that the purchase cannot be completed.
5. Using of the Website is possible with fulfillment of the following technical requirements:

The equipment needed to use the ticket sent by e-mail is:

- computer with software processing files in PDF format,
- computer printer with black ink and white paper.

6. The costs of the Internet connection in order to download the e-mailed ticket are to be paid by the Buyer, according to the pricelist of his Internet provider. The size of the ticket in PDF format is not bigger than 350 KB

§4

The rules of the ticket use

1. Every ticket is marked with an individual code and a corresponding ID number of the purchase placed directly beneath. It is assigned to the name of the Buyer and made available only to the Buyer.
2. The bought ticket should be:
 - provided at the entry of the event as a printed .pdf file which was earlier e-mailed to the Buyer, or
 - in case of lack of possibilities of providing of the ticket in the aforementioned form, the ticket code and transaction ID should be noted and provided together with personal data provided during the purchase at the entry to the event.

3. Only the first person providing a ticket with particular code will be admitted entry to the event grounds.

4. The ticket should be kept in safety. Passing of the ticket to other person, copying or loss of the ticket as well as providing of the ticket or the ID number of the transaction to the third parties may result in making the participation in the Picnic impossible for the buyer.

5. The Foundation is free of responsibility towards the Buyer and is not obliged to refund the Ticket Price or in any other way recompense the loss if in a result of events described in p. 4 unauthorized person uses the Buyer's ticket to enter the picnic grounds.

§5

The terms of refund of the Ticket Price paid on the Website

1. The refund of the Ticket Price is possible:

If the Buyer resigns from the participation in the Picnic.

The buyer can resign from participation not later than 72 hours before the beginning of the event, i.e. until 12.00 AM on 20.09.2017. After that time the refund of the Ticket Price is not possible.

2. In case of cancellation of the event.

3. To get the refund of the Ticket Price in the aforementioned situations one

must: Contact the Foundation's office via e-mail or phone

Provide the ID number of the transaction of purchase of the ticket and his data used in the process.

The refund of the Ticket Price is done by a money transfer to the indicated account in the amount of 80% of a sum paid by the Buyer.

§6

Terms of filling a complaint

1. Complaints regarding the service, including those resulting from the incorrect operating of the Website, damage or irregularity in the received documents are to be reported to the Foundation via e-mail to the address given on the Picnic's website in the tab '>Contact' and at the bottom of the page

2. The complaint form should contain:

– data of the Buyer, in accordance with the data provided during the ticket purchase on the Website,

– date of the transaction of ticket purchase and ID number of the transaction that the complaint concerns,

– the description of the subject of complaint.

3. Correctly filled complaints will be acted upon not later than 7 workdays from the moment of receiving information of the irregularity and in cases of particular complexity not later than 10 workdays.

4. Complaints concerning the payments should be directed to the Payment Operator in accordance with Terms and Conditions placed at the Payment operator's website – www.dotpay.pl.

§7

Personal data

1. The administrator of the personal data is the Foundation. Personal data of the Buyers will be processed by the Foundation in order to realize the order and also in lawfully justified goals of the data administrator – direct marketing of own products and services. The Buyer has the right to review and correct personal data concerning him. Providing of personal data is voluntary.

§8

Final statements

1. In cases not described by Terms & Conditions rules of the Civil Code concerning provision of the services via Internet apply.

2. This Terms & Conditions is made available for free at the www.golden-afternoon.pl in a form that allows its downloading, printing and keeping.

3. This Terms & Conditions can be modified by the Foundation. The Foundation will inform about planned changes within 14 days before its coming in force by placing it on the Website in a place visible for the Buyer before purchase. For the purchases placed before the day of changes coming in force, previous rules apply, unless the Buyer gives his written permission to use the new rules in his case.

